



PRESS RELEASE

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‘CULTURE OF CARE’ GARNERS NATIONAL RECOGNITION FOR PROVISION CARES PROTON THERAPY NASHVILLE

FRANKLIN, Tenn. (September 9, 2020) – Provision’s *Culture of Care* earns national recognition as Provision CARES Proton Therapy Nashville is awarded the distinguished 2020 Press Ganey [“Guardian of Excellence Award”](#) for exceptional Patient Experience in Outpatient Oncology. This honor is based on direct feedback from actual patients, bolstering Provision’s position as a patient-focused cancer treatment center.

This annual prestigious award recognizes and honors medical providers who consistently sustain performance in the top 5% for each designated reporting period over the course of the award year. Press Ganey is the healthcare industry leader in measuring and improving delivery of care and Provision will be recognized and distinguished among local area providers and top cancer centers in America.

Elizabeth Vanzo, Director of Patient Experience for Provision CARES Proton Therapy Nashville, says, “The key is delivering sustainable levels of care, which requires a dedicated and collaborative effort on behalf of the entire Care Team. It begins with our *Culture of Care* that respects the dignity and value of every person.”

As the only cancer treatment center in Middle Tennessee offering proton therapy, Provision Nashville has treated more than 500 cancer patients since opening in October 2018, in Franklin, Tennessee, just 20 miles south of Nashville. Proton therapy is one of the world’s most advanced cancer treatments. It precisely targets the tumor and lowers the risk of damage to nearby healthy tissue and organs, thereby reducing side effects, complications, and the risk of developing another cancer.

Dr. James Gray, Radiation Oncologist, Medical Director of the center, and a partner with Tennessee Oncology, says a positive patient experience is a key factor in the overall success of a patient’s cancer treatment. “It is an honor to receive such high marks from our patients, and a privilege to be part of this distinguished team, that delivers top-level care to our cancer patients and their families every day,” says



Dr. Gray. “We care about our patients beyond their treatment and it’s rewarding to know they feel and acknowledge this care.”

Access to proton therapy has grown since first coming to Tennessee in January 2014, from 13 operating centers to 35 operating centers today in the USA. On April 25, 2019, Tennessee Governor Bill Lee signed a bill titled “Proton Therapy Access Act” that expanded coverage of proton therapy to the Tennessee state benefit plan, effective January 2020. This will benefit thousands of lives in Tennessee.

About Provision CARES Proton Therapy

Provision CARES Proton Therapy has locations in [Knoxville](#) and [Nashville](#), Tenn. We are the first and only proton therapy centers in East and Middle Tennessee. Provision provides a unique combination of personalized, comprehensive cancer care for patients, offering proton therapy, one of the most advanced cancer treatments in the world. Proton therapy is an advanced form of radiation therapy that uses a single beam of high-energy protons to treat various forms of cancer, treating tumors by directing radiation into the tumor site where doses of radiation destroy cancerous cells. Proton therapy minimizes the risk of short and long-term side effects that can occur when delivering radiation energy to a cancer patient, which can improve a patient’s quality of life during and after treatment.

Contact Nancy Howard at (865) 321-4553 for more information.

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